

*Troubleshooting Your **Mr. Induction** Range*

1. Do you have sufficient electrical power?

This 1500 watt unit requires 12.5 amps at 110 to 120 volts. Provide a full circuit of 20 amps to power 1 induction range. Ensure you have sufficient power for all the units which you plan to use, at the location where you plan to use them.

NOTE: Less than required power will reduce the performance of your Mr. Induction range. It could also damage the circuitry.

2. Are you using an extension cord?

A single unit will require an extension cord of 16 gauge or greater, not longer than 12’.

NOTE: An excessively long extension cord (12’ or greater) in too small a gauge (18 or numerically higher) may not provide enough power to your range. We recommend using the shortest cord necessary, in a gauge of 16 or numerically lower.

3. Are you using more than one Mr. Induction range or other electrical equipment with your Mr. Induction ranges?

If multiple electrical equipment is to be used, additional circuits must be utilized.

NOTE: More than one outlet may be operating from a circuit. Your electrician should be consulted to ensure sufficient application of electrical power to all equipment.

4. Is there sufficient air space around your Mr. Induction range?

Your induction range is designed to cool itself through a fan which draws cool air from the bottom and exhausts hot air out the back of the range. Failure to provide at least 4” on all sides of the range may cause over-heating or reduced cooking efficiency.

5. Usage Tips:

- ☞ Use cookware designed for induction cooking. Spring USA cookware is designed to maximize the performance of your Mr. Induction range.
- ☞ Remove the cooking pan from the range between cooking. When a pan is removed from the cooking surface, the range will remain in a “stand-by” mode. You do not need to shut it off...this will help the unit stay cooler and speed the next cooking cycle.



- ☞ Clean your range after each use with a mild spray degreaser or glass cleaner. Do not immerse the unit in water! Do not subject the unit to excessive moisture.
- ☞ If dropped, it is likely your Mr. Induction range may be damaged.
- ☞ As with any electrical appliance, don't stack the units and be careful in handling. We suggest storage in the original carton provided or in a common plastic storage or bus box with cover.

Should you receive an error message, this is how to diagnose the problem:

Error 12:

The range has experienced an interruption in the power supply. Unplug the range, and plug in again.

Error 13 or 14:

Internal temperature is too high. Allow 30 to 45 minutes for internal temperature to decrease. If error message still occurs, send for repair.

Error 17:

Either damage to circuit or loose connection of circuit board parts. Send for repair.

Error 19:

This is due to power interruption from the power supply. Unplug the unit and plug in again. If error message continues, unplug and wait 10 minutes before plug it back in. If the error message continues, send for repair.

Should your Mr. Induction Range need repair, contact the Spring USA Office, and ask to speak to your Sales Coordinator.